

Becoming A Patron!

A short guide to being a part of Food Works



What is a patron?

Subscribing as a patron will directly fund some transformative actions we are taking for better food in Sheffield. This includes our Just Meals, including the holiday campaigns where we waive our minimum contributions. It also directly funds a lot of our local food growing, which currently focuses on bringing the Norton Nurseries back into use.

As a patron we will give you regular updates on our work, early access to event bookings and many other perks, including a weekly patron box

How does the box work?

Patron boxes are only available by signing up to a [subscription on our website](#). You can pay what you can afford for that subscription, but the minimum is £10 per week. Your subscription will give you a weekly collection slot on a fixed day of the week at one of our hubs. Slots are very limited, so you might have to wait until new slots become available. We do not operate a waiting list.

We will have a list at each site for the daily collections. You can collect at your convenience during site opening hours from 10am on your collection day. When you collect your box you can customise and top up as follows:



1: Pick up your box

After signing in at the counter you will receive your base box

2: Customise

You can swap out any items you can't use so your base box meets your needs

3: Add 2 choice items

Pick any 2, depending on availability:

1. Nature friendly seedling or crop
2. Just Meal
3. Cafe serving (drink, cafe or meal)
4. Shop selection

FAQ

- **Do you deliver?** Patron boxes are only available for collection
- **Can I come on a different day?** Food is reserved for you on a specific day. You can collect that food a day later (although it will be a day older), but food will start to perish if you delay further. You can also pause your subscription online, or have someone else collect on your behalf
- **What happens if I'm away?** You can always pause your subscription online for up to 1 month.
- **What happens if you close?** We will email you in advance of any closures with your options. Sometimes we can offer a collection on a different day or site. If that is not an option, we will skip a week and not trigger your subscription payment.
- **Can I get a vegan / Halal / Gluten free box?** All our boxes are the same. By allowing you to swap and top-up in our market you can make sure it meets any of your requirements, you do not have to tell us about them.